



March 13, 2020

## Statement Regarding COVID-19

I am writing to inform you of Halton Hills Hydro's response to growing concerns around COVID-19 (Coronavirus).

Halton Hills Hydro is committed to providing our customers with a safe and reliable supply of electricity. The health and safety of our employees and the public is of utmost importance to us.

We are taking measures to ensure our staff remain healthy and safe. These measures include postponing any non-urgent work inside customers' homes, eliminating unnecessary travel by conducting meetings over the telephone or web and instituting enhanced cleaning protocols within our facility.

As part of our responsibility to our customers, our staff, and our community, we are continuing to monitor and assess the risks associated with COVID-19 and will communicate any changes as they occur. We will continue to take all necessary precautions to ensure we are able to continue to provide reliable electricity service to our community.

We ask that visitors to our offices who have travelled to high risk areas, believe they may have been exposed to COVID-19, or are feeling unwell to refrain from visiting our office.

We encourage you to stay up to date on COVID-19 in our Region by visiting [halton.ca](http://halton.ca). Thank you for your cooperation.

Art Skidmore,  
President & CEO  
Halton Hills Hydro